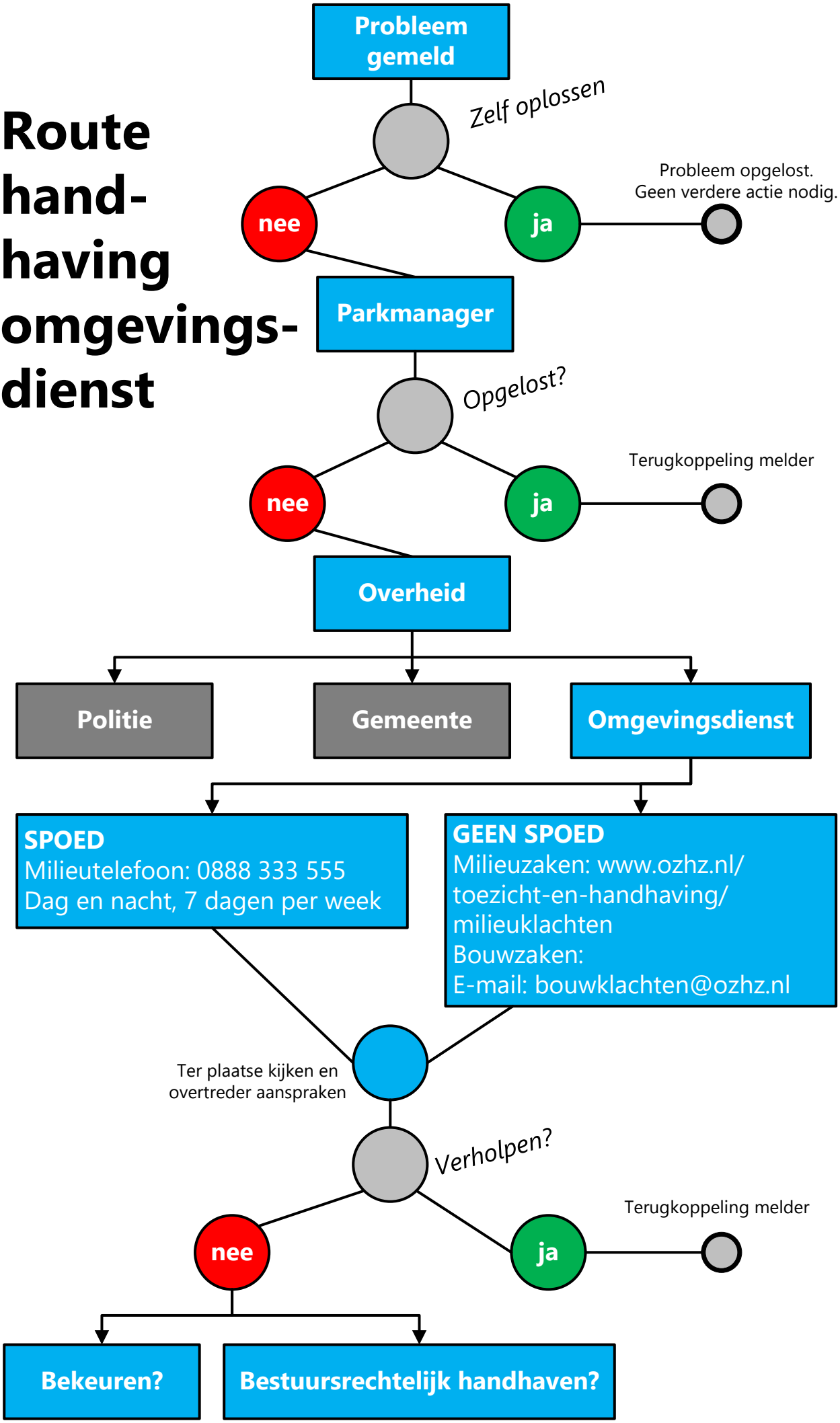Route hand-having omgevings-dienst